



ENcome  
ENERGY PERFORMANCE

# ENcome Energy Performance GmbH

Discover

EVERY WATT COUNTS



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[www.en-come.com](http://www.en-come.com)

>2 GWp

of PV assets under  
Management

## YOUR PERFORMANCE OUR RESPONSIBILITY



- ✓ Independent O&M
- ✓ Leading in Europe & Australia
- ✓ 24/7/365 Monitoring
- ✓ >€ 3 billion asset value

Enhancing the performance of solar energy assets to ensure the highest return on investment, positioning ourselves as a reliable and trustworthy ally for global players in the PV sectors.



Every Watt Counts  
**Objectives**

Maximizing ROI for solar energy assets through optimized output and integrated services, driving customer satisfaction and continuous improvement in the PV industry.

01

**Optimizing**

Optimizing the output of solar energy power assets for long-term efficient energy production.

02

**Maximizing**

Maximized return on investment by identifying and implementing technical improvements.

03

**Continuous improvement**

Constantly monitoring the technology and analyzing technical operational improvements to enhance overall performance and reliability.

04

**Exceeding customer expectation**

We're committed to going the extra mile to create customer satisfaction as we consistently strive to exceed expectations.

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**Achievements**

ENcome Energy Performance, with hundreds of diverse PV assets globally, has positioned itself among the top independent O&M providers in Europe and Australia.

01

**Independent**

We don't own assets ourselves; our primary focus lies exclusively on operations and maintenance of third-party assets.

02

**Global**

We have subsidiaries and offices across all major European markets and in Australia.

03

**>2 Gigawatt**

Over 2 Gwp of diverse PV assets ensures expertise in various technologies, including fixed/trackers, ground/roof-mounted systems etc..

04

**Human Resources**

More than 150 specialized employees on top of network of skilled partners, consultants and suppliers.

# YOUR PERFORMANCE OUR RESPONSIBILITY

**2023**

With the second semester of 2023 ENcome hits the 2 Gwp milestone

**€ 3 bio.**

**2017**

2017 Market entry Australia with >600 MWp by today

**€ 2.5 bio.**

**2015**

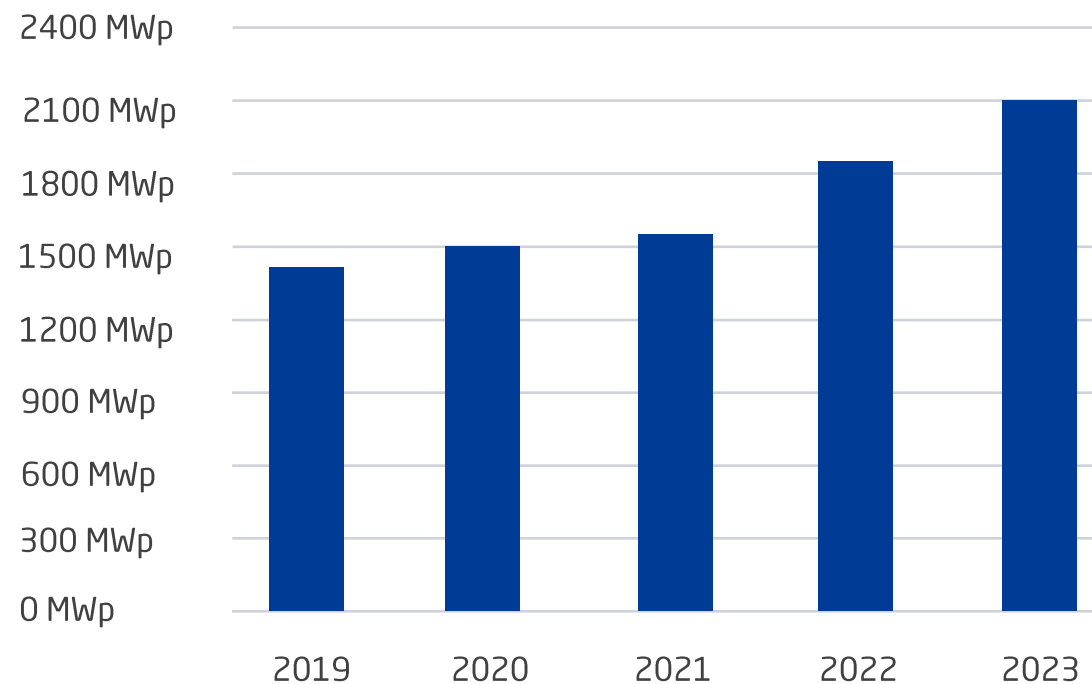
2015 ENcome is the second largest independent service provider in Germany

**€ 2 bio.**

**2012**

Foundation 2012 as „Spin-off“ of a leading Austrian EPC company

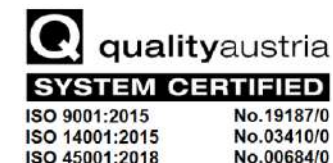
**start**





ENcome Energy Performance proudly holds **ISO certifications, 9001, 14001 and 45001**, which reflect our dedication to maintaining high standards in the renewable energy sector. This commitment is further emphasized by our participation in several industry associations, ensuring we remain aligned with the most recent developments and best practices in renewable energy. These affiliations not only allow us to stay side by side of the evolving landscape but also position us to offer our clients the most current and efficient solutions. Our aim is to deliver superior value through our comprehensive operations and maintenance services in the PV industry.

## ENCOME IS CERTIFIED IN SEVERAL COUNTRIES



# GLOBAL PRESENCE

610 MWp in Australia

600 MWp in Germany

260 MWp in France

210 MWp in United Kingdom

160 MWp in Italy

130 MWp in Austria

90 MWp in the Netherlands

30 MWp in Spain & Portugal

**ENcome**  
ENERGY PERFORMANCE



## Every Watt Counts **Services**

Design-to-Operate approach ensures consideration of all technical planning aspects towards the whole life cycle of photovoltaic power plants

01

### **Operations & Maintenance (O&M)**

Our comprehensive Operations & Maintenance services for PV power plants encompass technical, commercial, and infrastructural support.

02

### **Technical Asset Management**

Managing a portfolio of solar sites to deliver agreed O&M works while maintaining client satisfaction.

03

### **Engineering and Advisory**

In the field of engineering and advisory, we leverage our extensive experience in PV power plant operation to offer several services.

04

### **Monitoring**

ENcome offers a robust monitoring system with versatile features that can be customized and tailored to meet the unique needs of our customers.



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# Competence Center Monitoring (CCM)

Our CCM team is fully dedicated, monitoring systems attentively and responding to alarms swiftly, dispatching technicians when remote resolution isn't possible.

01

## 24/7/365

Our CCM colleagues are monitoring over 800 PV plants in a three-shift model at any time of the day.

02

## Over 2 GWp

After over 10 years in the business our asset portfolio exceeds 2 Gigawatt with a total value of over 3 billion euros.

03

## 100% availability

Since establishment of our 24/7/365 monitoring center in 2016, services have been ensured non-stop with 100% accessibility.

04

## Over 15 countries

ENcome is operating in over 15 countries whereas all our assets are getting monitored in our Headquarter in Klagenfurt (Austria).



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# HERMES

Our software is named after the ancient Greek god HERMES, who was considered a messenger and facilitator between different realms.

01

## Digital Messenger

HERMES acts as a digital messenger, akin to the mythological HERMES, facilitating seamless communication between various data formats.

02

## Harmonious Integration

It ensures diverse data formats synchronize seamlessly, promoting harmony in solar power plant monitoring solutions.

03

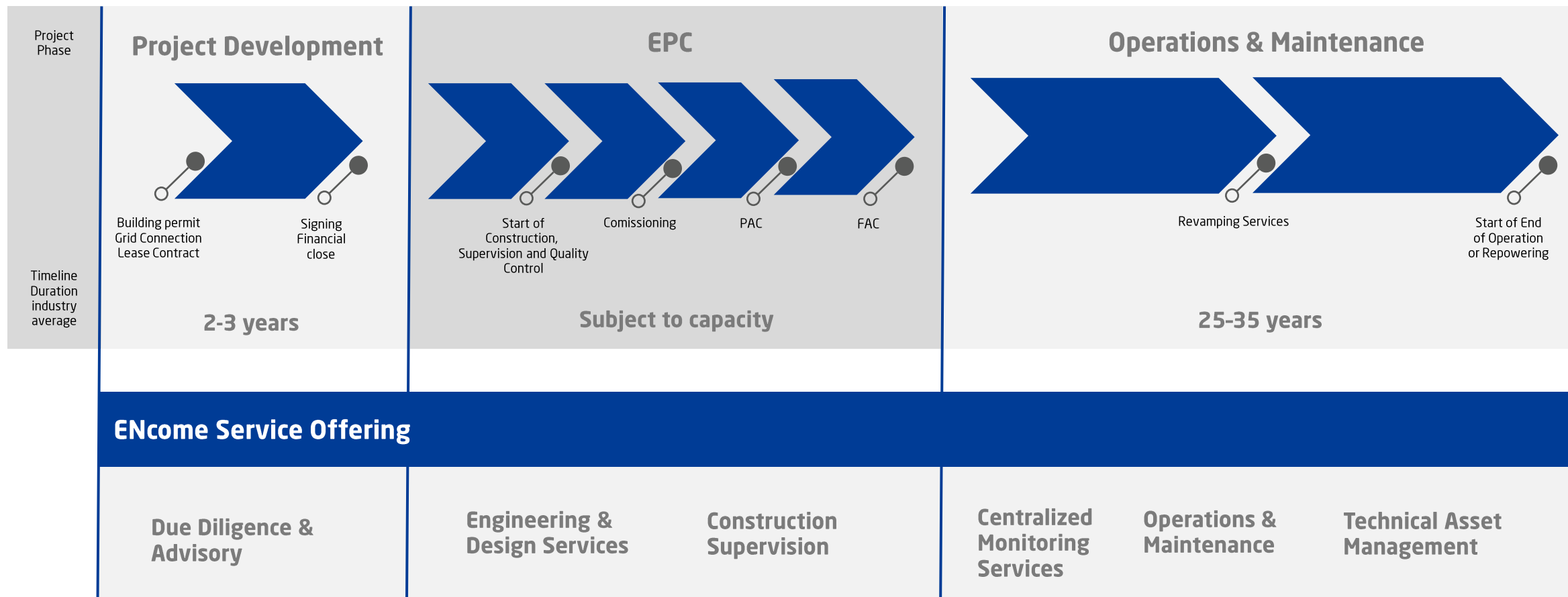
## Mediator of Information

HERMES streamlines the flow of information, promoting compatibility across diverse hardware and monitoring solutions.

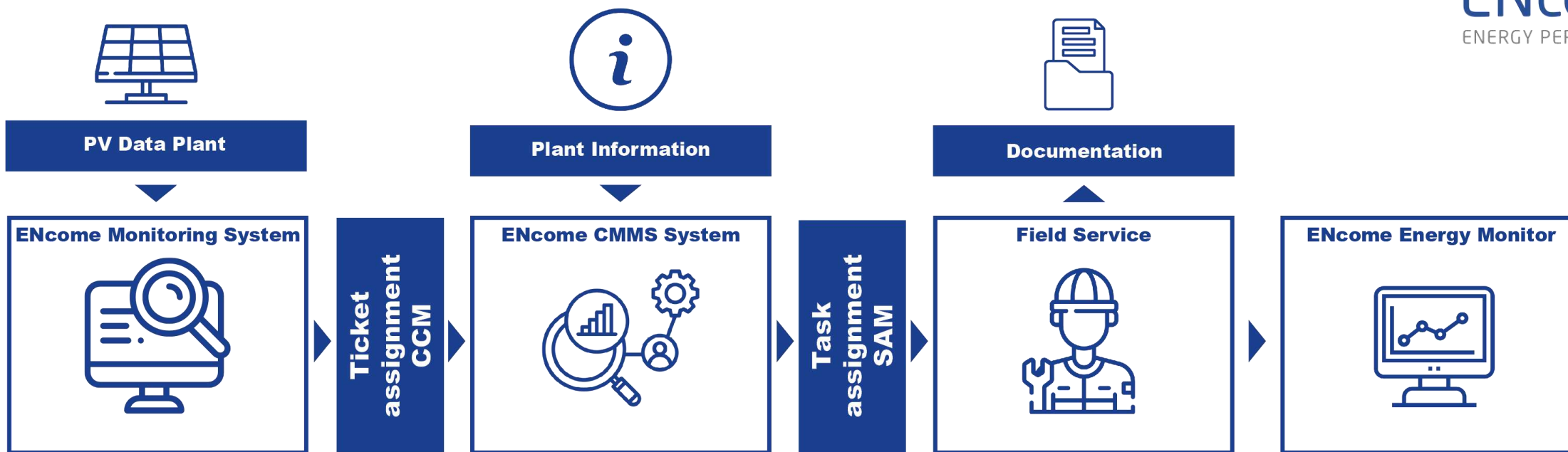
04

## Promoting Compatibility

HERMES enhances solar power plant efficiency by promoting compatibility and streamlined communication among hardware and monitoring solutions.







### Monitoring

- Monitoring PV Plant
- Plant information
- Error diagnosis

### CMMS System

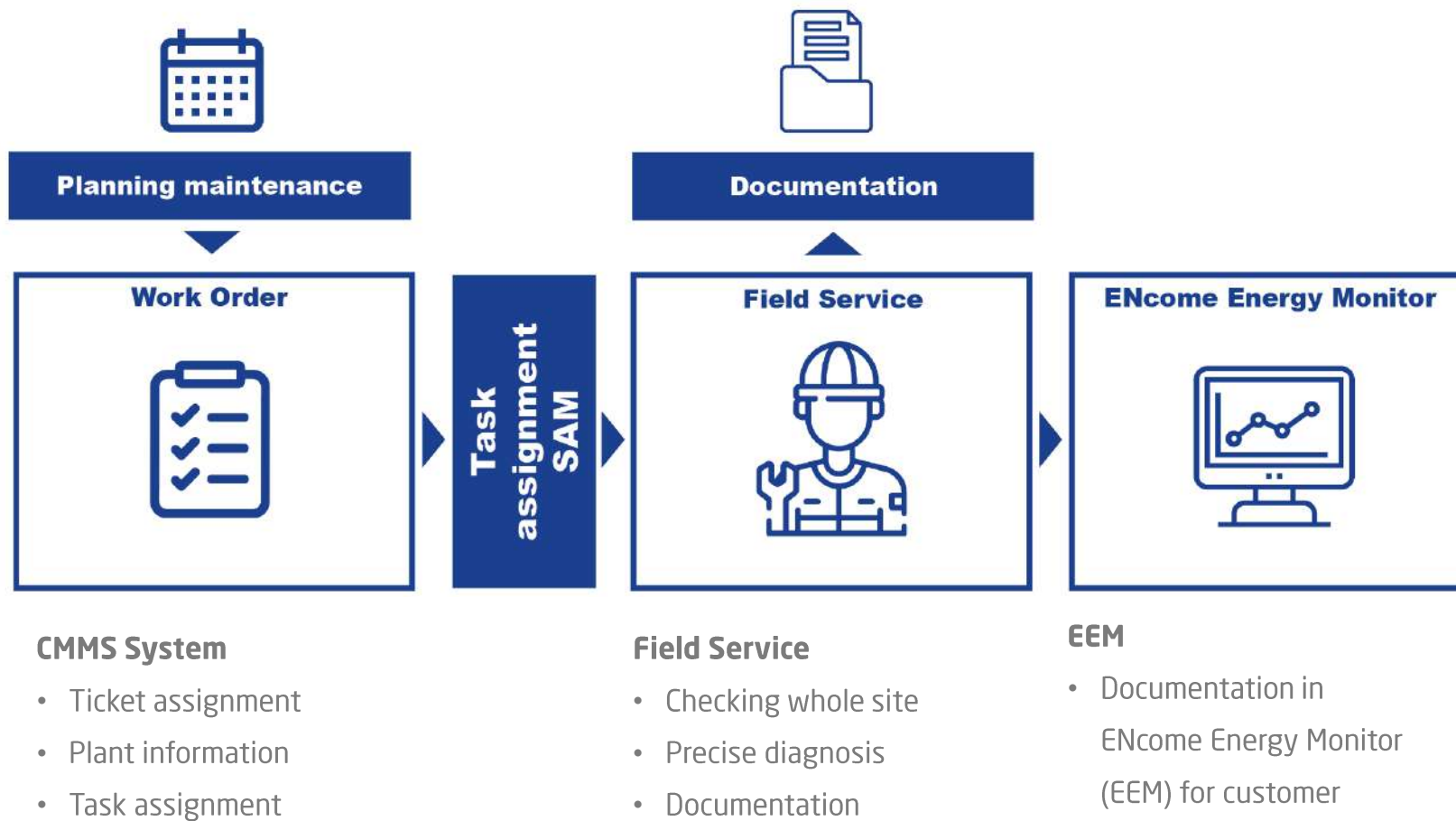
- Ticket assignment
- Plant information
- Task assignment

### Field Service

- Precise diagnosis
- Fault repair
- Documentation

### EEM

- Documentation in ENcome Energy Monitor (EEM) for customer



# PREVENTIVE MAINTENANCE

# ENCOME PLATFORMS

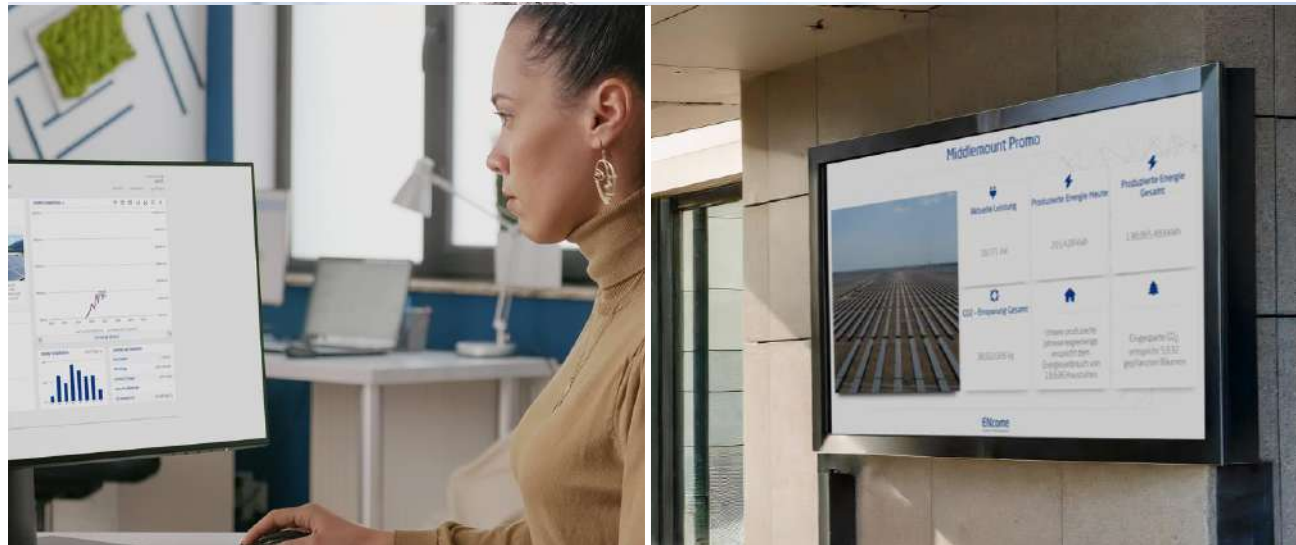
## ENcome Energy Monitor

- 24/7 worldwide access to KPIs
- Financial returns in real time
- Data download for comparisons
- Individual interface & Customized reports

## Public Customer Display

- Current performance
- Produced energy daily & all time
- CO2 savings
- Energy supply converted in households

# TRANSPARENCY AS THE GREATEST ASSET



ENcome has developed two essential platforms: the ENcome Energy Monitor, which offers personalized insights for our clients about their assets, and the Public Display, designed to share information with the general public.





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## CONTACT US



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Connect With Us :





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# Interested in optimizing your energy performance? We too!

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